## Q. 1 What is Management? State its main characteristics \& significance.

## Q. 2 A. State True or False with reasons in one sentence.

a. Management is an exact science.
b. Esprit de corps refers to learn spirit.
c. Mission shows the reasons for existence.
d. In delegation of authority, the authority flows upward.
e. Staffing brings down morale of employees.
B. Answer in one sentence each:
a. What is directing?
b. What is controlling?
c. What is co-ordination?
d. Explain how management is an art?
e. What do you mean by principles of management?
C. Match the following:

1. Planning
2. Division of labour
3. Staffing
4. Controlling
5. Co-ordination.
a. Concerned with human resources
b. Managerial resporisibility
c. Primary function of management.
d. Leads to specialisation.
e. Necessary for good performance.
Q. 3 Write about the three major contributors to the Management thoughts. OR
Q. 3 What is Planning? Write about its components or elements.
Q. 4 What is Organising? State its characteristics and nature.

## OR

## Q. 4 Write short notes on -

a. Factors affecting staffing.
b. Principles of direction.
c. Features of motivation.

